



# THERA PATIENT SUPPORT PROGRAM

There for you and your patients every step of the way

• THERA patient support



# Enroll your patients in the THERA patient support program today!

THERA patient support is a personalized patient support program for healthcare providers and patients. By enrolling your patients in the THERA patient support program, your patients will receive the support they need throughout their treatment journey. By streamlining treatment access and removing barriers to care, THERA patient support is here to support you, your staff, and your patients every step of the way.

For questions on enrolling your patients and getting them started on TROGARZO°, call the THERA patient support° line at 1-833-23-THERA/1-833-238-4372 and a THERA Patient Care Coordinator will assist you and your office staff.

Available Monday to Friday from 8:30 AM - 8:00 PM EST.

# Benefits to Patients Enrolled in the THERA patient support program



### Coverage and insurance support

Insurance coverage verification, help navigate prior authorizations, appeals and fulfillment process, educate on payer requirements and necessary documentation for personalized patient support.



## Financial Assistance Program to help cover the cost of care

### **Commercial Insurance**

THERA's TROGARZO® Co-Pay Program may help patients with private or commercial insurance lower their out-of-pocket cost.

### **Government Insurance**

THERA patient support can assist with alternative funding for patients with government insurance that may lower their out-of-pocket cost.

### **Patient Assistance Program**

The THERA Patient Assistance Program offers qualifying patients THERA medications at no cost.



### **THERA Nurse Navigator Support**

The THERA Nurse Navigators are your patient's dedicated partner during throughout their TROGARZO® treatment journey. They will answer any treatment-related questions and set up bi-weekly calls to help promote adherence.



### **Treatment Coordination**

The THERA Patient Care Coordinator will arrange for your patient's treatment to be given at a convenient location of their choice including:

- · Patient's home
- Your healthcare office
- Hospital/IV Center

# Meet the THERA team

# How we assist you and your patients





### **THERA Patient Care Coordinators**

- Provide patients a welcome call to review the process and next steps
- Verify specific insurance coverage and reimbursement solutions
- · Assist with prior authorization and claim denials/appeals
- If eligible, will enroll patients in the TROGARZO<sup>®</sup> Co-Pay Assistance Program
- Explore financial assistance programs that may help cover the cost of care for your patients.

Our goal is to secure access to treatment for your patients in a seamless single point of contact allowing you to focus on your patient's care.

To request your THERA Patient Care Coordinator, contact 1-833-23-THERA/1-833-238-4372



### **THERA Field Reimbursement Managers**

- Can answer questions about the THERA patient support® program including the enrollment process and general reimbursement questions
- Will educate on payer coverage criteria and policy updates
- Assists with prior authorization and claim denials/appeals.
- · Assist with billing and coding requirements
- Assist with the infusion coordination sites (healthcare provider's office, home infusion, and infusion suites) dependent on payer coverage

Schedule a remote or live appointment with a THERA Field Reimbursement Manager.

To request your THERA Field Reimbursement Manager, contact 1-833-23-THERA/1-833-238-4372.



Our professionally trained and experienced THERA

Nurse Navigators are there to provide your patients with personalized one-on-one nursing support. THERA Nurse Navigators will:

 Welcome patients into the THERA patient support<sup>®</sup> program and coordinate bi-weekly calls and/or video meetings based on patient's schedule and preference

- Facilitate patient adherence through scheduled bi-weekly touch points
- Support answering any product-related questions
- THERA Nurse Navigators are a resource for your patients to call with any questions or concerns

Our Nurse Navigators will partner with you and your patients to ensure a successful treatment journey while on TROGARZO°.

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### 2 easy options to enroll your patients

Once you have identified an appropriate TROGARZO° patient, here are the 2 ways to enroll them in the THERA patient support° program:



### Fax 1-855-836-3069

Scan the QR code to complete the enrollment form and then fax it to us.



# Online prescribing and registering through the Physician Portal

- · Scan the QR code to access the portal
- Register at tps.aspnprograms.com
- Upload signed patient consent form
- Upload chart notes and track patient real-time enrollment status
- Obtain coverage information and view product shipment information

**Important note:** To ensure your patients can immediately get started on TROGARZO° therapy, it is important to get your patients' signature/consent on the last page of the enrollment form

After enrollment in the program, a THERA Patient Care Coordinator will contact your patient to welcome them and start the process of coverage and reimbursement investigation. Once approved, THERA patient support\* will then coordinate with specialty pharmacies in their insurance network, so that your patients can quickly receive and start their treatment.

To report SUSPECTED ADVERSE REACTIONS, contact THERA patient support® toll free at 1-833-23-THERA (1-833-238-4372) or FDA at 1-800-FDA-1088 or visit www.fda.gov/medwatch

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